

KW Cellular & Computers

Cell Phone Repair – Customer Data Sheet

Please fill out, print and send in with your device

Name _____

Address _____

City _____

Province _____

Postal Code _____

Contact Number (Primary) _____

Alternate Number _____

Email Address _____

Device Make and Model _____

Device IMEI or Serial Number _____

Device Password _____

Explain problems with device _____

Send only your phone/tablet and battery. Do not send your charger, SIM card or memory card. We are not responsible for any additional items.

- Carefully pack your box in small box or padded envelope. Please request delivery confirmation or tracking numbers. You may want to insure package for your safety.
- We will contact you back within 24 hours of receiving your phone to provide you with an estimate. Upon your approval and receiving payment, we will ship your device back to you immediately. There will a \$15 shipping fee whether you want to go with repair or not so as to send your device back to you.

We accept debit and all major credit cards.

Customer Signature

Date

Call us with any questions or concerns at 519-242-4414. Thank you.